

## tel.: +359 / 883 59 99 80• e-mail: BULGARIA@EUROMART.COM • [WWW.EUROMART.COM](http://WWW.EUROMART.COM)

GOODS EXCHANGE / RETURNS /

order number

date ordered

**RETURNS ADDRESS**

NOOPLE LTD

Rogosh Keranite street 1040

Plovdiv/Bulgaria

**BUYER**

**RETURNS / CLAIMS PROCEDURE**

1. Complete this form and send it with the goods to the returns address above
2. If returning goods, they must show no signs of wear, must be complete and in the original packaging
3. Postage must be paid by the sender (parcels without stamps will not be accepted)

Product ID name brand number of items returned reason

**REASON FOR RETURNING GOODS**

Please enter the appropriate code as reason for returning goods:

**Returns**

1. wrong size
2. wrong colour
3. quality defect
4. wrong goods
5. other

**Exchange**

1. wrong size
2. wrong colour
3. quality defect
4. wrong goods

29 other

**Guarantee Claims**

1. quality defect
2. wrong goods
3. hidden defect

39 other

Description of defect further information other

# REQUESTED METHOD OF SATISFACTION OF CLAIM

## exchange

money back

IBAN

**TO BE COMPLETED BY THE VENDOR**

claim processed by method

date

signature